

**EZ AZ TRAFFIC SCHOOL**  
*Arizona owned and operated business*  
ARIZONA DEFENSIVE DRIVING PROGRAM

**HELPFUL HINTS (GENERAL)**  
**Section 1**

**General Information, Section 1 Classroom Program, Section 2 Online Program, Section 3**

The EZ AZ Traffic School's, Arizona Defensive Driving Program is highly regulated by the Arizona Supreme Court, Administrative Office of the Court and the court into which you were cited. Therefore, it is imperative we work together to ensure accuracy and rule compliance to insure successful reporting of your registration and class completion.

Arizona's Defensive Driving Program for citation dismissal is unique. It is also the only state where eligible traffic violations are dismissed by the court upon completion of a 4-hour online or classroom defensive driving course. No notice is made to insurance companies or the M V D because the citation is dismissed. You do not pay the fine and there are no points assessed.

**DO NOT LOSE YOUR CITATION:** You are required to bring it to class. Obtain a duplicate from the court if your copy is lost. You are required to have it for the online or classroom course.

**DRIVER'S LICENSE:** You are required to have it for the online or classroom course. Maintain current information on your driver's license. You can update this information at [www.servicearizona.com](http://www.servicearizona.com) or visit a DMV office

**REGISTRATION ACCURACY:**

Registration accuracy insures the information related to your violation is properly reported to the court. Double check spelling, citation numbers, violation codes and important dates such as your date of birth, citation issuance date, arraignment date and Extension date\*.

Enter personal information exactly as it appears on your driver's license.

Enter violation and court information exactly as it appears on your citation.

**ADHERE TO TIMELINES:** – Do not put off registration.

**You must complete the course 7-days prior to your arraignment date.** Failure to do so will require you to return to court.

**REGISTER EARLY:** Classes are posted 30 to 60 days out.

**A. D. A. COMPLIANCE:** Classroom programs are scheduled at hotels and other ADA compliant training facilities across the state.

**NEED MORE TIME?** Call EZ AZ at 520 207 3200. We will help you. You can also call your court at the number located on your citation, but we can often help without bothering the court. \*Notify EZ AZ of your court authorized extension date if the court gives you time beyond the court arraignment date listed on your citation to complete the class.

**Section 2**  
**EZ AZ CLASSROOM COURSE**  
**HELPFUL HINTS**

The classroom course is a 4-hour instructor led interactive discussion of Arizona driving laws and defensive driving strategies. Instructors are from your community. **NO TEST.**

Register at [www.ezaztrafficschool.com](http://www.ezaztrafficschool.com) or call (520)207-3200 or (877)303 3929,

**YOU MUST COMPLETE THE COURSE 7-DAYS PRIOR TO COURT DATE**

**Business Office/Support Hours**

**Monday: 7:30 a.m. to 7:00 p.m.**

**Tuesday through Friday: 7:30 a.m. to 6:30 p.m.**

**Saturday: 8:00 a.m. to 2:00 p.m.**

**Sunday: 10:00 am to 2:00 p.m.**

Bring to class:

- Your citation; (Obtain a copy from your court if you need a duplicate.)
- Driver's license or other government issued photo identification and;
- Payment - if not prepaid. Money Order or Cashier's check payable: EZ AZ
- Pre-payment: Credit card payments must be made prior to going to class.  
(Credit card payment for classroom course require a \$5.00 convenience fee)

Students without their citation, photo identification and payment if not prepaid are not admitted to class.

Have paperwork organized and ready to present to the instructor.

State law requires the program to be a minimum of 240 minutes (4-hours) and a maximum of 270 minutes (4.5 hours).

Breaks are not counted toward class time.

Class starts on time. Plan to be early and check in with the instructor. Late students are not admitted.

Plan sufficient driving time and call classroom location for driving directions.

EZ AZ Traffic School reports your registration and completion to the Arizona Supreme Court and the court into which you were ordered to appear.

**You do not need to give your court a certificate of completion, unless requested to do so by the court, because EZ AZ Traffic School reports your completion electronically.**

Students report they enjoy the interaction and a chance to participate in class. Dress comfortably.

### Section 3 EZ AZ ONLINE COURSE HELPFUL HINTS

#### REGISTRATION

Register online at [www.ezaztrafficschool.com](http://www.ezaztrafficschool.com) Register early to allow time for registration processing.

**YOUR REGISTRATION IS PLACED ON HOLD UNTIL WE RECEIVE AND REVIEW A readable COPY OF YOUR DRIVER'S LICENSE (Front and Back) AND YOUR CITATION.**

**FAXING/E-MAILING DIRECTIONS: Use only 520 207 3456 or INFO@EZAZMAIL.COM**  
Send the front and back of your driver's license then enlarge it to fax or email. It must be legible!  
**You may also use your smart phone to photograph and email documents.**

Use a black pen to overwrite the registration information on handwritten citations to ensure it is legible. Check scanned copies prior to transmitting. The information we need to validate is the same information you enter on the registration screen.

Illegible copies are rejected. **You** will need to retransmit. This will delay activation of your course.

Use your permanent mailing address rather than a temporary mailing address.  
You will need your driver's license, citation, and a credit card to complete the registration process.  
Enter personal information exactly as it appears on your driver's license. Enter citation information exactly as it appears on your citation.

#### CREDIT CARD PAYMENTS

Enter the required fields exactly as listed on the credit card.  
BE SURE TO ENTER THE ZIP CODE FOR THE CARD'S BILLING ADDRESS

#### Business Office/Support Hours

**Monday: 7:30 a.m. to 7:00 p.m.**  
**Tuesday through Friday: 7:30 a.m. to 6:30 p.m.**  
**Saturday: 8:00 a.m. to 2:00 p.m.**  
**Sunday: 10:00 am to 2:00 p.m.**  
**E-mail: [info@ezazmail.com](mailto:info@ezazmail.com)**

EZ AZ Traffic School delivers the online training program in an EZ to follow format. The computer program is designed to provide sufficient time for all reading levels and tracks time on task. Arizona law mandates a minimum of 4-hours and a maximum 4.5 course. The programming ensures timeline compliance.

**You may LOG IN OR OUT as frequently as you like**  
**YOU MUST COMPLETE THE COURSE 7-DAYS PRIOR TO COURT DATE**

The final quiz is not designed to fail you – just verify you actually read the course. Pay attention to the pictures, information contained in pictures, and graphics as well as course content. It is E Z.